

# Use case: Botminds for Earnings Call Transcripts Analysis

Going beyond mere sentiment analysis & entity extraction in call transcript analysis

## CLIENT

Large Investment Banking Company

## CHALLENGE

- ER Call transcripts is a treasure trove for 'investment grade' information but not well utilized.
- Existing systems just highlight sentiments and extract simple entities
- Client was looking for more customized extraction to a well defined taxonomy.
- Abstraction of transcript should be done near real time to gain early mover advantage.

## BOTMINDS SOLUTION APPROACH

- Botminds configured client expected taxonomy as a one-time setup and trained extraction models using publicly available transcripts.
- Every new transcript automatically abstracted by the bot and structured to the format client expects in few minutes.

## RESULTS

- Multi page earning call transcripts are abstracted in few minutes saving crucial time to meet SLA commitment with end customer.
- Peak Earning call seasons are handled smoothly with bot assistance to SMEs
- 10000s of archived earning call transcripts processed and database enriched in short time.